

ORGANIZATIONAL OUTCOME / PAP	Success Indicator (Targets + Measures)	Allotted Budget (in '000)	Division/ Individual Accountable	Actual Accomplishments	Rating				Remarks
					Q1	E2	T3	A4	
Average number of daily library users (350 min., 450 max)	125 min / 130 max average number of daily library users served with 91% customer satisfaction rating		Filipiniana Division	449 min. / 450 max. of average of daily library users served with 97.54% customer satisfaction rating	5			5	Per Memorandum No. 38 dated June 30, 2021, success indicators shall be rated as to Quality only
	60 min / 65 max of average number of daily library users served with 91% customer satisfaction rating		Reference Division	608 min/609 max of average of daily library users served with 97.35% customer satisfaction rating	5			5	
	155 min / 200 max of average number of daily library users served with 91% customer satisfaction rating		Information Technology Division	553 min/554 max of average of daily library users served with 98.82% customer satisfaction rating	5			5	

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	7 min/ 9 max of average number of daily library users served with 91% customer satisfaction rating		Bibliographic Services Division	34 min/35 max of average of daily library users served with 98.53% customer satisfaction rating	5			5	
	1 min / 2 max of average number of daily library users served with 91% customer satisfaction rating		Catalog Division	1 max average number of daily library users served with 100% customer satisfaction rating	5			5	
	1 min / 2 max of average number of daily library users served with 91% customer satisfaction rating		Collection Development Division	5 min / 6 max average number of daily library users served with 99.58% customer satisfaction rating	5			5	
	15 min / 20 max of average number of daily library users served with 91% customer satisfaction rating		Research and Publications Division	37 min / 38 max average number of daily library users served with 97.08% customer satisfaction rating	5			5	

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	100% numbering system applications processed within standard time with 91% customer satisfaction rating		Bibliographic Services Division	100% (5,065) of numbering system applications processed with 98.53% customer satisfaction	5			5	
	100% copyright registrations processed within standard time with 91% customer satisfaction rating		Research and Publications Division	3,033 copyright applications processed with 97.08% customer satisfaction rating	5			5	
	100% Cataloging in Publication (CIP) processed within standard time with 91% customer satisfaction rating		Catalog Division	205 CIP applications processed within standard time with 100% customer satisfaction rating	5			5	
	25 legal deposit certificates processed within standard time with 91% customer satisfaction rating		Collection Development Division	27 legal deposit certificates processed within standard time with 100% customer satisfaction rating	5			5	

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	4 information systems improved		Information Technology Division	1 information systems to be developed and accepted by end users within the prescribed time with approval -IT Asset Management for ITD *continuous improvement -Phil. Online Application System (INS-POAS)	4			4	

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	16 information systems maintained			16 information systems maintained within the prescribed time with 93.66% customer satisfaction rating Catalog Circulation OPAC NLP website/ transparency Nlpdl (digital collection) - Tekno aklatan / koha.nlp PNB Copyright IPS Public library allocation - Learning portal for NEFLI Time management / HRMS ITD Service Digitization Multi-sites Network management	5			5	

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	900 volumes / 14,000 articles of selected library collections indexed within the prescribed time		Bibliographic Services Division	483 volumes of selected library collections indexed within the prescribed time with 100% customer satisfaction	5			5	
	75% of library materials received from Collection Development Division are classified, cataloged and delivered within the scheduled time with 91% customer satisfaction rating		Catalog Division	133.3% (4192) of volumes received from CDD are classified and cataloged (technical processed) within the scheduled time with minimal supervision and minor corrections	4			4	

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Number of Filipiniana materials preserved	131,476,657 pages of Filipiniana materials preserved within the year		Filipiniana Division	127,708,764 pages of Filipiniana materials preserved within the semester with minimal supervision and minor corrections	4			4	
	144,474 pages of Filipiniana Collections conserved and preserved within the year		Filipiniana Division	248,336 pages of Filipiniana collections conserved and preserved thru bound, repair, dry cleaned & assessment and washing/cleaning with minimal supervision and minor correction	4			4	

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Percentage increase in users of extension / affiliated (public) libraries	5% increase in users of extension / affiliated public libraries	9,170	Public Libraries Division	151.08% or 3,072,561 target increase on library users of extension/affiliated public libraries based on submitted reports within the prescribed time with no corrections and minimal supervision	5			5	
Operation of Bohol Congressional District Library (Balilihan, Bohol)	100% of library users served and accommodated with atleast 91% customer satisfaction rating	585		100% of 1,794accommodated library users served and accomodated with 99.505% customer satisfaction rating					

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Operation of Batanes Provincial Library (Basco, Batanes)	100% of library users served and accommodated with atleast 91% customer satisfaction rating	1,041		100% of 2,884 accommodated library users served and accomodated with 97.675% customer satisfaction rating					
Operation of Sentro ng Karunungan Library (Tondo, Manila)	100% of library users served and accommodated with atleast 91% customer satisfaction rating	2,199		100% of 441,320 accommodated library users served and accomodated with 100% customer satisfaction rating					
Number of extension libraries supported	1815 target public libraries supported within the prescribed time		Public Libraries Division, Information Technology Division and Reference Division						

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	1,600 target public libraries supported through training / capacity building		Public Libraries Division	141.88% or 1,206 targeted extension/affiliated public libraries (with 2,194 participants) supported through training within the prescribed time with 98.85% customer satisfaction rating	5			5	
	50 target public libraries supported through training / capacity building		Information Technology Division	55 public libraries / 127 participants supported through training within the prescribed time with 93.66% customer satisfaction rating	5			5	

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	50 target public libraries supported through training / capacity building		Reference Division	17 libraries / 33 participants (21 public librarians) supported through the conduct of eResources training within the scheduled time with 100% customer satisfaction rating	5			5	
	40 target public libraries supported through monitoring		Public Libraries Division	165% or 33 targeted extension/affiliated public libraries supported through monitoring within the prescribed time with 100% customer satisfaction rating	5			5	

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	20 target public libraries supported through resource allocations		Public Libraries Division	310% or 62 targeted extension/affiliated public libraries supported through allocation within the prescribed time with 91.11% customer satisfaction rating	5			5	
	5 Locally Funded Programs supported		Public Libraries Division	100% or 5 Locally Funded Programs (42 meetings, 194 technical assistance and 2 training per LPF) within the prescribed time with 100% customer satisfaction rating	5			5	

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Number of extension libraries established	60 targets affiliated within the year		Public Libraries Division	110% or 33 targeted public libraries and reading centers established in coordination with LGUs within the prescribed time with 100% customer satisfaction rating	5			5	
GENERAL ADMINISTRATIVE AND SUPPORT SERVICES		71,506							
Strategic Objective 5,7,8									
Improve resource management system	100% of regulatory documents for financial management submitted with approval within the prescribed time		Finance and Administrative Division/Budget, Accounting, Cash Sections	100% of 1,402 regulatory documents for financial management prepared, approved by the Director and submitted to related agencies for compliance within the prescribed time	4			4	

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	100% of requested financial management transactions processed within the standard time with 91% customer satisfaction rating		Finance and Administrative Division/Budget, Accounting, Cash Sections	100% of 2,042 financial management transactions processed/prepared/acted upon within the standard time with 99.71% customer satisfaction	5			5	
	100% of required regulatory and legal administrative documents submitted with approval within prescribed time		Finance and Administrative Division / HRMO	100% of 1,793 required regulatory and legal documents prepared and approved by the Director and submitted to related agencies for compliance within the prescribed time with minimal supervision and minor corrections	4			4	

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	100% of administrative documents transactions acted upon within the standard time with approval		Finance and Administrative Division	100% of 3,263 administrative document transactions acted upon and approved within the standard time	4			4	
	100% of HRM planned activities undertaken within the standard time		Finance and Administrative Division / HRMO	100 % of 75 various HRMS planned activities undertaken/facilitated within the standard time with 100% customer satisfaction rating	5			5	
	100% of procurement activities conducted within the standard time with 91% customer satisfaction rating		Finance and Administrative Division / Supply Section	100% of 457 procurement activities conducted within the standard time with 99.57% customer satisfaction	5			5	

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	100% of records management activities undertaken within standard time with 91% customer satisfaction rating		Finance and Administrative Division/ Records Section	100% of 7,437 records management activities within the standard time with 99.79% customer satisfaction	5			5	
	100% of NLP property plant equipment and maintenance activities undertaken with 91% customer satisfaction rating		FAD/ Maintenance	100% of 189 activities checked and monitored facilitated and acted upon with 99.79 % customer satisfaction	5			5	
TOTAL, Alloted Budget		183,030							
Total Over-all Rating	166/35								
Average Rating	4.74								
Adjectival Rating	Very Satisfactory								

Prepared by PMT Secretariat



CHERRY V. MELQUIADES

PMT Secretariat Member

Date: January 3, 2022



JOSE TOMASITO N. FERNANDO

PMT Secretariat Member

Date: January 3, 2022

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JEAN S. ICO

PMT Secretariat Member

Date: January 3, 2022



JENNIFER C. ECHITAN

PMT Secretariat Member

Date: January 3, 2022



MARVIN S. VANGUARDIA

PMT Secretariat Member

Date: January 3, 2022

Reviewed by PMT



DOLORES D. CARUNGUI

PMT Vice-Chairperson

Date: January 4, 2022



MAUREEN C. TERRENAL

Member

Date: January 4, 2022



DANILO B. FERNANDEZ

Member

Date: January 4, 2022



JENNIFER B. DIMASACA

Member

Date: January 4, 2022



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FE B. BASAGRE

PMT Member

Date: January 4, 2022



MARICEL M. URENA

PMT Chairperson, Secretariat

Date: January 4, 2022

Recommending Approval

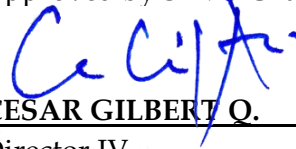


EDGARDO B. QUIROS

Director III/PMT Chairperson

Date: January 5, 2022

Approved by SPM6 Champion



CESAR GILBERT O.

Director IV

Date: January 5, 2022

Legend:

1-Quality

2-Efficiency

3-

4-Average

Timeliness

Key Strategy: Protection of history and culture

Strategic Objective 1: Ensure collection, preservation and conservation of Filipiniana resources

Key Strategy: Mainstream library as a knowledge resource provider

Strategic Objective 2: Increase the number of established public libraries and reading centers in the country

Strategic Objective 3: Build capacity of library personnel in the public sector

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Strategic Objective 4: Ensure acquisition of relevant library resources, optimize, access and utilization of NLP and public libraries' products and services

Key Strategy: Institutional development of capabilities and processes

Strategic Objective 5: Improve internal process (Strengthen monitoring and Evaluation Systems; Strengthen cooperation and collaborations with

Strategic Objective 6: Provide reliable and relevant information system

Strategic Objective 7: Improve key competencies of NLP personnel

Key Strategy: Automation

Strategic Objective 8: Improve resource management system (Procurement, Human Resource, Financial, Physical Resource, Documentation and ICT)