



**Tanggapan ng Kalihim**  
Office of the Secretary

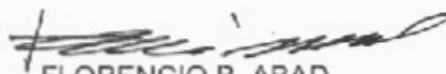
OCT 14 2004

DepED ORDER  
No. 56, s. 2004

**CREATION OF THE DEPARTMENT OF EDUCATION TEXT (DETxt) ACTION CENTER  
AND DESIGNATION OF OFFICE HEAD**

To: Undersecretaries  
Assistant Secretaries  
Bureau Directors  
Regional Directors  
Schools Division/City Superintendents  
Heads, Public and Private Elementary and Secondary Schools

1. Pursuant to DepED Memorandum No. 66, s. 2003, dated February 28, 2003, Ms. Erna G. Aganon, Head Executive Assistant and Officer-in-Charge of the Curriculum Support Desk (CSD), is hereby designated in a concurrent capacity as Head of the Department of Education Text (DETxt) Action Center.
2. To ensure the smooth operation of the DETxt messaging service and the improvement of DepED's communication services, good communication between the Central Office and the field is necessary, thus, the creation of the DETxt Action Center. Its main objective is to open up a new channel of direct communication with the Secretary. This service accepts messages from all stakeholders but priority will be given to those with identifying information. Messages received will be treated with confidentiality.
3. The DETxt Action Center shall report on a weekly basis to the Secretary, c/o Assistant Secretary Teodoro R. Catindig, the issues/concerns and other messages received through text, e-mailed letters, telephone calls and others with corresponding responses.
4. A support staff will be detailed at the Action Center. In addition, the Special Events Unit (SEU) personnel will act as Liaison Officers in coordination with the DETxt Office Head.
5. Immediate dissemination of this Order is directed.

  
FLORENCIO B. ABAD  
Secretary



References: DepED Memorandum: No. 66, s. 2003  
and DepED Memorandum: No. 383, s. 2004

Allotment: 1—(D.O. 50-97)

To be indicated in the Perpetual Index  
under the following subjects:

- OFFICIALS
- SCHOOLS
- SERVICES
- TEACHERS

Reformatted by: Sally DETxt)  
Jcl 7, 2004

*[The following text is extremely faint and largely illegible due to low contrast and bleed-through from the reverse side of the page. It appears to be the main body of the memorandum.]*

Tangkilan ng...  
Office...

Date: ORO-R  
No. 2004...

DEPARTMENT OF THE DEPARTMENT OF EDUCATION  
AND BUREAU OF EDUCATION

Director  
Assistant Director  
Regional Director  
Program Director  
Special Services Unit

Head, Division Office