

# Republic of the Philippines Bepartment of Education



'JUN 15 2007

DepED MEMORANDUM No. 240, s. 2007

DISSEMINATION OF CIVIL SERVICE COMMISSION (CSC) MEMORANDUM CIRCULAR NO. 7, S. 2007 AND CAREER EXECUTIVE SERVICE BOARD (CESB) CIRCULAR NOS. 3 AND 4, S. 2007

To: Undersecretaries
Assistant Secretaries
Bureau Directors
Directors of Services/Centers and Heads of Units
Regional Directors
Schools Division/City Superintendents

- 1. For the information and guidance of all concerned, enclosed are copies of the following:
  - a. **CSC Memorandum Circular No. 7, s. 2007** entitled "Installation of Performance Management System (PMS) in the Civil Service";
  - b. **CESB Circular No. 3, s. 2007** entitled "Amendment on the Coverage of the Rules on Reassignment and Transfer in the CES as Provided under CESB Resolution No. 640, s. 2006; and
  - c. **CESB Circular No. 4, s. 2007** entitled "Guidelines/Rules and Regulations of the Career Executive Service Performance Evaluation System (CESPES)".
- Immediate dissemination of this Memorandum is desired.

IACUR D. MAROHOMBSAF Officer-in-Charge Undersecretary

Encls.:

As stated

Reference:

None

Allotment: 1--(D.O. 50-97)

To be indicated in the <u>Perpetual Index</u> under the following subjects:

LEGISLATIONS OFFICIALS

Draft by: Maricar/DM-MC No. 7 & Others 06-13-07/comp. sally



# Republic of the Philippines Civ., Service Commission

Constitution Hills, Batasang Pambansa Complex, Diliman 1126 Quezon City

100 Years of Servica: Civil Service at its Best. Mamamayan Muna

(Enclosure No. 1 to DepED Memorandum No. 240, s. 2007)

o<sub>7</sub> . s. 2007 MC No.

### **MEMORANDUM CIRCULAR**

TO

ALL HEADS OF CONSTITUTIONAL BODIES; DEPARTMENTS, BUREAUS AND AGENCIES OF THE NATIONAL GOVERNMENT; GOVERNMENT UNITS; GOVERNMENT-OWNED AND CONTROLLED CORPORATIONS WITH ORIGINAL CHARTERS; AND

STATE UNIVERSITIES AND COLLEGES

SUBJECT :

installation of Performance Management System (PMS) in the Civil

Service

Pursuant to CSC Resolution No. 070733, dated April 11, 2007, the Civil Service Commission promulgates the attached implementing Guidelines in the installation of the Performance Management System (PMS) in the civil service.

As mandated by the Constitution, the Civil Service Commission (CSC) takes the lead in strengthening the merit and rewards system in government and in ensuring that the bureaucracy's most valuable assets are properly nurtured. Placing a high premium on the principle of merit and fitness, the CSC has long recognized the value of using a workable and effective performance evaluation system to support management decisions and personnel actions. Thus, it is imperative to develop an effective merit system that would accurately evaluate the performance of government personnel as well as institutionalize a climate conducive to public accountability.

For the past years, the government has been implementing policies to improve performance evaluation systems and procedures. However, existing systems do not account for tangible results and public accountability. Said systems also disregard the fact that employee performance is a crucial factor in determining security of tenure and career development and in granting incentives and rewards to government employees.

With these perceived weaknesses, the Commission developed a system entitled, Performance Management System (PMS), which is based on the learning and insights gained from previous mechanisms and experiences. The system objectively links employee performance with the agency's vision, mission, and strategic goals.

The PMS is a concept that creates a culture of individual and collective efficiency, productivity, accountability and ultimately, performance-based security of tenure in government. An Office Performance Evaluation System (OPES) is used to complement the PMS. The OPES is a point system which sets uniform standards across organizational units including those in the regional and field offices. Specifically, the PMS-OPES alms to: 1) measure all outputs of each office; 2) compare and contrast outputs of one office with another; 3) set comparable, attainable, just and fair expectations; and 4) set standards on measurable outputs. To measure individual performance, the Career Executive Service Performance Evaluation System (CESPES) and the Performance Evaluation System (PES) will still be used and may be linked with the PMS-OPES.

The PMS-OPES was initially piloted to CSC personnel and eventually to thirteen (13) other agencies in the government. Starting this year, the Commission shall roll-out the PMS in all government agencies. To ensure the effective implementation of Performance Management System in the civil service, the following steps and activities shall be undertaken:

 By the dates specified below, all government agencies should have installed their Performance Management System (PMS) which will measure accurately and objectively the performance of the agency, its units and personnel:

Dec. 31, 2007

Batch 1: All National Government Agencies

(including their regional offices)

June 30, 2008

Batch 2: All attached agencies, GOCCs and GFIs fincluding their regional offices) and all State Universities and Colleges (SUCs)

Dec. 31, 2008

Batch 3: All Local Government Units

2. In coming up with their PMS, the agencies shall fall under one of these two categories:

Category 1:

Agencies that choose to adopt the CSC PMS-OPES

model. These agencies can then request technical

assistance from the CSC.

Category 2:

Agencies that choose to develop or use a PMS different from the CSC PMS-OPES model. The CSC shall conduct a systems review of these agencies to ensure that their proposed PMS meets the criteria set by the CSC (i.e. objectively measures performance; anchored on office targets, goals, and work and financial plan; and linked to other PMS tools, such as the CESPES)

- Agencies shall identify PMS champions or point persons who will liaise with the CSC and who will lead the installation of the PMS in their respective agencies.
- 4. The agency's PMS is deemed accepted only upon the approval of the Commission, which in turn shall be based on the recommendation and endorsement of either: (1) the CSC PMS Facilitators/Mentors assigned to each Category 1 agency, or (2) the CSC-convened panel of PMS experts and evaluators assigned to assess the proposed PMS of Category 2 agencies.
- 5. Non submission and approval of agency PMS shall constitute as ground for disapproval of promotional appointments and other personnel actions requiring performance-based ratings. This may also include among others; (a) non-approval of other proposed personnel mechanisms; and (b) downgrading of the agency's accreditation status.

This Memorandum Circular supersedes pertinent issuances and takes effect immediately.

For compliance.

KARINA CONSTANTINO-DAVID
Chairman

18 April 2007



# GUIDELINES ON THE PERFORMANCE MANAGEMENT SYSTEM

### INTRODUCTION

The Performance Management System (PMS) is a technology composed of strategies, methods, and tools for ensuring fulfillment of the functions of the offices and its personnel as well as for assessing the quantity and quality of the accomplishments.

The three components of the PMS are the following:

# 1. CAREER EXECUTIVE SERVICE PERFORMANCE EVALUATION SYSTEM (CESPES)

This is an evaluation system for measuring the performance of the Directors or the third level officials of the Commission.

### 2. PERFORMANCE EVALUATION SYSTEM (PES)

This is an evaluation system for measuring the performance of the first and second level employees of the government. There are two different tools currently being employed for this purpose. One is for measuring the performance of the Division Chiefs (DC-PES) and the other is for measuring the performance of the staff below the DC level position (PES).

### 3. OFFICE PERFORMANCE EVALUATION SYSTEM (OPES)

This is a system for measuring the collective performance of the individuals in the office or divisions. It uses a point system to simplify the measurement process.

A major activity in the development of the OPES is the creation of the PMS Output Table which is a listing of the different outputs of the offices together with the corresponding points per output, performance indicators, and operational definitions. The PMS Output Table is a major tool for measuring the performance of the offices. The points per output is determined by using the conversion one hour of work = one point. In other words we give one point for every hour it takes to complete an output. It is based on the average time it takes to complete an output if performed continuously by an average competent worker.



Based on the PMS Output Table, the accomplishments of the offices will be measured by counting the number of outputs it produced for a given period and calculating the corresponding points and then benchmarking it to the set target at the beginning of the rating period.

The total working hours of an employee in a year is 1944 hours, which is equivalent to 1944 points. The target points for each office is set by computing a certain percentage of the total working hours available for each office personnel and then multiplying it by the total number of personnel in that office. Recognizing the fact that not all working time is being spent on producing outputs listed in the PMS Output Table, the Commission provided a discount of 972 points (50% of the target) for central offices to account for the time each spent on non-quantifiable activities<sup>1</sup>. On the other hand, the Commission provided a lower discount of 583.2 points (30% of the target) for the regional office given that there are less non-quantifiable activities performed in the regions and the type of work are usually more routine than in the central office. Hence, for central offices the target is 50% of the 1944 multiplied by the number of office personnel while for regional offices the target is 70% of the 1944 multiplied by the number of office personnel.

### **SCOPE**

The current guidelines is only for managing and measuring the performance of the Division Chiefs (DC-PES) and the offices (OPES) which both use the point system. The CESPES and the PES have separate guidelines.

<sup>&</sup>lt;sup>1</sup> Non-quantifiable activities are activities that are done routinely, regularly or occasionally in the workplace and support functions that do not produce a tangible output such as attendance to office meetings, phone-calls, un-programmed non-working holidays, travel time, office ceremonial programs, entertaining walk-in visitors, photocopying, faxing, etc.

# **PROCEDURES**

### A. PERFORMANCE PLANNING AND COMMITMENT

- 1. The office/division shall set its targets for the year, through the following steps:
  - 1.1 Consider the strategic plan of the Commission and the function of the office/division, identify what needs to be done for the year, whether routine or project;
  - 1.2 Determine the total office target points based on the actual number of personnel in the office/division x 1944 points x target factor<sup>2</sup>;
  - 1.3 Using the PMS Output Table, determine the type and number of output it intends to produce to achieve the target points calculated in 1.2 and giving priority to producing the work identified in 1.1. Some of the work identified in 1.1 may not have corresponding output and points in the PMS Output Table. In which case, the office/division shall recommend estimated points which such output should earn. However, this will be subject to the evaluation of the Office for Planning and Management Information System (OPMIS) on whether it will be considered as an output and whether it will get higher, lower or the same points as recommended;
- 2. In setting work targets, the office/division shall also compute the budget per program/project, supplies, materials, equipment and other budgetary requirements which should be parallel to the Annual Procurement Plan (APP) and MOOE;
- The division/field office shall document its targets by accomplishing the Work and Financial Plan Form (PMS Form No. 1-DC) and submit the same to the Director IV (please see PMS Schedule);
- 4. The Director IV shall review each division's/field office's targets and determine whether adjustments have to be made;

<sup>&</sup>lt;sup>2</sup> Target Factor: 50% for central offices and 70% for regional offices.



- 5. The Division/Field Office Work and Financial Plan shall serve as the Performance Contract of the Division Chief and Director II (PMS Form No. 1-DC). The overall assessment of the division or the field office will be based on the total number of personnel in that division/field office:
- 6. Central and Regional Offices shall consolidate and append the Division/Field Office Work and Financial Plans to form the Office Work and Financial Plan (PMS Form No. 1-HO). The same shall be submitted, including the Division/Filed Office Work and Financial Plan, to the OPMIS [please see PMS Schedule]. Amendments on the WFP may be allowed by accomplishing the Supplemental Performance Contract (PMS Form No. 6). Amendments on the WFP may be allowed once every quarter to accommodate for intervening tasks that come up from time to time;
- 7. The Office Work and Financial Plan (**PMS Form No. 1-HO**) shall serve as the Performance Commitment of the Director IV and the Director III. The overall assessment of the office will be based on the total number of personnel in that office;

### B. PERFORMANCE MONITORING AND COACHING

- 1. The performance of the offices and every individual will be regularly monitored at various levels: i.e. the Commission, OPMIS, Director IV and Director III, Division Chief/Director II and individual:
  - 1.1 The Commission shall review the performance of the CSC Offices once a year;
  - 1.2 The OPMIS shall summarize and analyze the performance of the Offices/Divisions every six months or at the end of each performance period;
  - 1.3 The Director IV or Director III shall monitor on a quarterly basis the performance of the Divisions or Field Offices and the Division Chiefs or Field Officers under them:
  - 1.4 The Division Chief/Director II shall monitor the performance of his/her staff on a monthly basis;
  - 1.5 Each individual shall monitor and assess his/her performance every week.



- 2. The Director IV or Director III shall sit down together with the Division Chief/Director II every quarter and discuss the performance of the division/field office and the progress of work. Coaching may also be conducted, if necessary. The Director shall fill out the Performance Monitoring Form (PMS Form No. 2) submit it to OPMIS after each quarter (please see PMS Schedule).
- 3. The Supplemental Contract (PMS Form No. 6) may be used when there are major changes in the Work and Financial Plan during the performance period.
- 4. The Supplemental Contract will be needed when, during the rating period, new work has to be done whether it is being added to the Work and Financial Plan or it is replacing another work which will create a major change in the Work and Financial Plan.
- The division/field office target points may be increased or decreased during the performance period. Offices shall fill-out the Increase/Decrease in Staff Work Time Capture Form (PMS Form No. 7) for this purpose.
  - 5.1 Increase in points division/field office target points are increased whenever there are personnel actions, e.g. new appointments, detail, transfer, reassignment, etc. that result in an increase in person hours/number of personnel lasting for at least ten (10) working days. Increase in target points shall be based on the following formula:

For Central Offices (50%):

Targets to be added on the office targets = number of working days x 4

For Regional Offices (70%):

Targets to be added on the office targets = number of working days x 5.6

- 5.2 Decrease in points division/field office target points are decreased whenever there is a decrease in person hours/number of personnel which is equivalent to at least ten (10) working days. The decrease in personnel may be due to:
  - a. Personnel action e.g. resignation, retirement, disciplinary action, etc.

b. Absence from work for a continuous period of ten working days due to various types of rights, leave privileges and scholarships.

Decrease in target points shall be based on the following formula:

For Central Offices (50%):

Targets to be deducted from the office targets =  $number of working days \times 4$ 

For Regional Offices (70%):

Targets to be deducted from the office targets =  $number of working days \times 5.6$ 

# C. PERFORMANCE REVIEW AND FEEDBACK

- At the end of the semester the CSC Central and Regional Offices shall submit the Accomplishment Reports (PMS Form No. 3) of the office and the divisions/field offices to the OPMIS.
- 2. Outputs achieved while on paid overtime shall not be counted as part of the division's/office's accomplishment for purposes of OPMIS tallying. In reporting to OPMIS, the offices shall indicate what outputs have been done on paid overtime. Offices shall use the Overtime Accomplishment Form (PMS Form No. 3a) in reporting the overtime outputs.
- 3. The OPMIS shall review, validate and evaluate the reported office and division/field office's accomplishments against targets, and theallotted budget against the estimated expenses;

Accomplishments reported which are found to be untrue or incorrect will cause offices to incur demerit points twice the total of the incorrect outputs reported. The demerit points shall be deducted from the validated output points of the offices.

For example, an office reported an accomplishment of 1100 points. However, it was validated that the office accomplished only 1000 points since the extra 100 was a result of double counting. Thus, the office shall be deducted twice the magnitude of the erroneously reported output, which in this case is 200 points (2 x 100).

Therefore, the overall accomplishment is: 1000 (validated points) – 200 (demerit points) = 800 points.

Another example, an office reported an accomplishment of 100 difficult opinion papers, which is equivalent to 800 points. However, upon validation the correct accomplishment is 80 difficult opinion papers (640 points) and 20 simple opinion papers (40 points). The reported accomplishment exceeds by 120 points from the real accomplishment. Therefore, the office shall be deducted 240 points (120 x 2) giving the overall accomplishment to be: 680 points - 240 points = 440 points.

- 4. The OPMIS shall then send back to the offices the validated accomplishments, with the summary report of the points earned by the office and each division/field office (please see PMS Schedule);
- 5. The performance of the Division Chief shall be evaluated at the end of each performance period and his/her rating will be based on three components:
  - a) 80% earned PMS points versus target points as validated by OPMIS;
  - b) 20% rating on managerial competence by the Director IV or III:
  - c) Subordinates' performance feedback through the Electronic Performance Management System (ePMS) which will serve as inputs to the Director IV or Director III in rating the Division Chief on the 20%.
- 6. The Performance Review Report (**PMS Form No. 5**) will be used for this purpose;
- 7. The rating of the Division Chief in the 80% technical output shall come from the OPMIS validated summary report and computed using the Performance Continuum (PMS Form No. 4). The target of accomplishment will be benchmarked on the target points based on the number of staff in the division/field office x 1944 points less the discount points for non-quantifiable activities.
- 8. The rating of the Division Chief in the 20% managerial competence shall come from the Director's evaluation, using ePMS results and his/her own assessment of the Division Chief's managerial competence.
- 9. The Director IV or Director III shall discuss with the Division Chief/Director II his/her performance in all aspects below to assist in his/her development.



# \*Republic of the Philippines

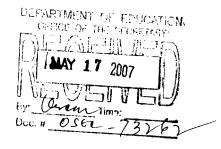
# CAREER EXECUTIVE SERVICE BOARD

No. 3 Marcelino Street, Holy Spirit Drive, Diliman, Quezon City 1127 Tel. Nos. 951-4981 to 85 (Trunkline) / 951-3306 (Fax) website: www.cesboard.gov.ph

V Circular No. 3 Series of 2007

:





TO

All Heads of Departments' and Agencies of the National Government, Including Government-Owned or Controlled Corporations with Original Charters, and all Officials in the Career Executive Service

SUBJECT

AMENDMENT ON THE COVERAGE OF THE RULES ON REASSIGNMENT AND TRANSFER IN THE CES AS PROVIDED UNDER CESB RESOLUTION NO. 640, S. 2006

On July 11, 2006, the Career Executive Service Board (CESB) adopted CESB Resolution No. 640, s. of 2006 (Rules on Reassignment and Transfer of CESOs who are Presidential Appointees Occupying CES Positions) purposely to lay down the coverage, guidelines and procedures in the reassignment and transfer of CESOs. Item No. 2 (Coverage) of the above-said resolution provides that it applies to CESOs, who are appointed by the President to CES positions in various departments and agencies of the national government covered by the CES including those in government owned or controlled corporations with original charter.

The CESB has received numerous queries on the above-cited policy resolution particularly on whether Career Executive Service (CES) eligibles and Career Service Executive (CSE) eligibles, who are also presidential appointees, are covered by CESB Resolution No. 640, s. 2006.

Pursuant to CESB Resolution No. 667 (Amendment on the Coverage of the Rules on Reassignment and Transfer in the CES as Provided Under CESB Resolution No. 640, s. 2006) dated March 13, 2007, the CESB amended the coverage of CESB Resolution No. 640, S. 2006, to include CES eligibles and CSE eligibles, who are presidential appointees occupying CES positions.

CES eligibles refer to those who took and passed the four-stage CES eligibility examination process administered by the Career Executive Service Board. On the other hand, CSE eligibles refer to those who took and passed the two-phased Career Service Executive Examination (CSEE) administered by the Civil Service Commission (CSC).

Please be guided accordingly.

KARINA CONSTANTINO-DAVID
Chairperson

Attested by:

ARTURO M. LACHICA
OIC - Executive Director

May 2, 2017

PPS2007/Circulars/X4/ Amend Reassignment and Transfer CESB Res. No. 667



# Republic of the Philippines

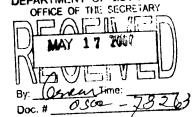
# CAREER EXECUTIVE SERVICE BOARD

No. 3 Marcelino Street, Holy Spirit Drive, Diliman, Quezon City 1127
Tel. Nos. 951-4981 to 85 Grankling 2951-3306 (Fax)
DEPARTMENT OF EDUCATION
OFFICE OF THE SECRETARY

wabsile: www.cesboard.gov.ph.

RAMON C. BACANI. 0705-27-4

DATE: 5-22-07



Circular No. 4
Series of 2007

TO

All Heads of Departments and Agencies of the National

Government, Including Government-Owned or Controlled Corporations with Original Charters, and all Officials in

the Career Executive Service

**SUBJECT** 

GUIDELINES / RULES AND REGULATIONS OF THE

CAREER EXECUTIVE SERVICE PERFORMANCE

**EVALUATION SYSTEM (CESPES)** 

The Career Executive Service Board (CESB), through Resolution No. 661 dated January 23, 2007 had adopted the "Guidelines / Rules and Regulations of the Career Executive Service Performance Evaluation System (CESPES)" for all officials in the Career Executive Service (CES).

The adoption of the new guidelines is anchored on the need to make the existing rules, guidelines and procedures of the CESPES more responsive, meaningful, systematic, accountable and practicable.

The new set of guidelines/rules and regulations for the CESPES shall greatly facilitate appreciation for the new instrument as well as allow a smooth and regular conduct of the CESPES.

A copy of the above-said guidelines is hereby attached for the information and guidance of all concerned.

Action Co.

KARINA CONSTANTINO-DAVID

Chairperson

Attested by:

ARTURO M. LACHICA

DIC - Executive Director

Date

PPS2007/Circulars/X4/ GUIDELINES\_CESPES

DepED-Personnel Division

No. 3 Marcelino Street, Holy Spirit Drive, Diliman, Quezon City 1127 Tel Nos. 951-4981 to 85 (Trunkline) / 951-3306 (Fax) www.cesboard.gov.ph

Circular No. 4 Series of 2007

10

All Heads of Departments and Agencies of the National

Government, Including Government-Owned or Controlled Corporations with Original Charters, and all Officials in

the Career Executive Service

**SUBJECT** 

GUIDELINES / RULES AND REGULATIONS OF THE

CAREER EXECUTIVE SERVICE PERFORMANCE

**EVALUATION SYSTEM (CESPES)** 

The Career Executive Service Board (CESB), through Resolution No. 661 dated January 23, 2007 had adopted the "Guidelines / Rules and Regulations of the Career Executive Service Performance Evaluation System (CESPES)" for all officials in the Career Executive Service (CES).

The adoption of the new guidelines is anchored on the need to make the existing rules, guidelines and procedures of the CESPES more responsive, meaningful, systematic, accountable and practicable.

The new set of guidelines/rules and regulations for the CESPES shall greatly facilitate appreciation for the new instrument as well as allow a smooth and regular conduct of the CESPES.

A copy of the above-said guidelines is hereby attached for the information and guidance of all concerned.

signed

KARINA CONSTANTINO-DAVID

Chairperson

Attested by:

signed **ARTURO M. LACHICA**OIC - Executive Director

May 2, 2007 Date

PPS2007/Circulars/X4/ GUIDELINES CESPES

No. 3 Marcelino Street, Holy Spirit Drive, Diliman, Quezon City 1127 Tel Nos. 951-4981 to 85 (Trunkline) / 951-3306 (Fax) www.cesboard.gov.ph

### Resolution No. 661

WHEREAS, Presidential Decree No. 1, as amended, (Part III, Article IV, Sections 2 and 5) created the Career Executive Service Board (CESB) "to serve as the governing body of the Career Executive Service" and mandated it to "promulgate rules, standards and procedures on the selection, classification, compensation, and career development of members of the Career Executive Service";

WHEREAS, the Board, has adopted the Career Executive Service Performance Evaluation System (CESPES) for all officials in the Career Executive Service (CES);

WHEREAS, there is a need to revise the existing rules, guidelines and procedures of the Career Executive Service Performance Evaluation System (CESPES) to make it more responsive, meaningful, systematic, accountable and practicable, with the purpose of contributing to the fulfillment of the Board's mandate to form a continuing pool of well selected and development-oriented career administrators who shall provide competent and faithful service in the Career Executive Service (CES);

WHEREAS, a set of Guidelines/ Rules and Regulations for the CESPES shall greatly facilitate appreciation for the new instrument as well as allow for the smooth regular conduct of the CESPES;

WHEREFORE, foregoing premises considered, the Board RESOLVES, as it is HEREBY RESOLVED, to adopt the attached Guidelines/ Rules and Regulations on the Career Executive Service Performance Evaluation System (CESPES);

APPROVED this 23<sup>rd</sup> day of January 2007 in Quezon City, Philippines.

Approved by:

signed

KARINA CONSTANTINO-DAVID

Chair

### **BERNARDO P. ABESAMIS**

Member

signed

MARIA PAZ W. FORONDA

Member

signed **ELMOR D. JURIDICO**Member

signed
ANTONIO D. KALAW JR.
Member

signed
ROLANDO L. METIN
Member

signed

JAIRUS D. PAGUNTALAN

Member

signed
CARINA S. VALERA
Member

Attested by:

signed **BETTINA MARGARITA L. VELASQUEZ**Acting Board Secretary

# GUIDELINES/ RULES AND REGULATIONS OF THE CAREER EXECUTIVE SERVICE PERFORMANCE EVALUATION SYSTEM (CESPES)

# RULE I

**Section 1.** Title. These rules shall be known and cited as "The Guidelines/ Rules and Regulations of the Career Executive Service Performance Evaluation System (CESPES)".

# RULE II Purpose and Components of the CESPES

**Section 1. Purpose.** The CESPES results shall be used as bases for official personnel actions such as:

- A. Original or promotional appointment to CESO ranks;
- B. Grant of merit-based incentives, awards, and other forms of recognition;
- C. Career planning and development; and
- D. Accreditation and availment of incentives granted by the Civil Service Commission (CSC).

Section 2. Components. The CESPES shall have the following components:

### A. Performance Contract

The Performance Contract measures and assesses the Ratee's performance on the basis of work target commitments established and actually accomplished and completed by the Ratee. These commitments are initially formalized by the Ratee through discussions and in agreement with a Superior Rater in the department/ agency. The Performance Contract is accomplished using the Performance Contract and Review Form (PC) to generate the PC Rating for the Ratee. The PC rating shall comprise eighty percent (80%) of the overall CESPES Rating of the Ratee.

The Ratee's commitments are the lists of milestones or resulting outputs intended to be accomplished by the Ratee within a given period of time. Milestones are specific, tangible and measurable outputs (e.g., policies, programs, projects, processes and procedures). They are formulated as statements of outputs which have already occurred or been accomplished for an envisaged target at a specified time. They are stated in terms of the following essential dimensions:

1. Time - answers the questions "when, how long, or how soon" the output will occur or be accomplished;

- 2. Quantity answers the questions "how many or how much" of the output will occur or be accomplished;
- 3. Quality answers the questions "how well; in what form/ manner" the output will occur or be accomplished;
- 4. Target Stakeholder Affected answers the question "for whom; who will receive/ have access to; who will be influenced by" the output once it has occurred or been accomplished.

Milestones are categorized either as: 1) Leading and Innovating Milestones (LIM) or as 2) Regular/ Routine Milestones (RRM).

# 1. Leading and Innovating Milestones (LIM)

The LIM are outputs resulting from tasks/ functions under the Ratee's scope of responsibilities that the Ratee conceives, initiates and primarily undertakes in the department/ agency. LIM are usually purposive innovations and reforms which aim to improve the quality of the department/agency's structures, systems, operations and resources. They are "value added" measures which ultimately focus on enhancing organizational effectiveness. They are developed and completed within a given period of time – with a definite start and end. Once institutionalized – adopted, mainstreamed and sustained – in the work plan of the department/ agency, LIM are converted as Regular Routine Milestones.

### 2. Regular/ Routine Milestones (RRM)

The RRM are outputs resulting from the tasks/ functions within the accountability of and performed by the Ratee on a regular basis in the work setting. These tasks/ functions refer to the standard and prescribed technical and administrative work performed by the Ratee needed to conduct and sustain the day-to-day work operations in the department/ agency.

# B. Behavioral Competence

Behavioral Competence refers to an assessment of the Ratee's executive leadership and managerial competence in the work setting. The assessment shall be determined from scores obtained from different sets of behavioral rating scales accomplished by the Ratee's Superiors and Subordinates. Behavioral Competence is measured using the Behavioral Competency Scale (BCS) to come up with the BC Rating of the Ratee. The BC Rating shall comprise twenty percent (20%) of the overall CESPES Rating of the Ratee. The scales are composed of positive and negative statements on various observable behaviors and attributes in the following dimensions. :

- 1. Creativity and Innovation the ability to act as a creative resource for others by challenging the status quo, offering innovative approaches, and
- by promoting an environment conducive to creative and innovative thinking.

- 2. Critical and Systemic Thinking the ability to demonstrate high cognitive capacity, quickly grasp and synthesize information, and to assess complex ideas and situations.
- 3. Environmental Acumen the ability to understand and align the department/ agency's performance with the structures, functions and objectives of the government and the broader economic, political and administrative mechanisms in which it operates.
- 4. Honesty and Integrity the ability to model the highest standards of personal and professional behavior, help in fostering a politically impartial and incorrupt public service, and to harmonize public responsibilities and good citizenship with management practices.
- 5. Judgment the ability to gain a broad perspective from all available resources, develop a keen understanding of a situation, reach sound conclusions and decisions based on information gathered, and use intuition as well as common sense and logical analysis in generating and evaluating action plans.
- 6. Leadership the ability to develop, communicate and pursue a clear, inspiring and relevant vision and direction that is linked to the overall government strategy. It is also the ability to: 1) act as a catalyst for organizational change by initiating strategies to meet the department/agency's changing environment; and 2) use appropriate interpersonal styles to gain consensus and cooperation of various stakeholders within and outside the department/agency to facilitate achievement of organizational goals.

# C. Area(s) for Improvement

The Area(s) for Improvement is a feedback component of the CESPES. It identifies specific aspects of the Ratee's work performance which fall below the expected quality standards and which need to be improved through the conduct of purposive and appropriate education, training, or other capacity building interventions. The Area(s) for Improvement are discussed by the Rater in the Critical Incidents (CI) and Areas for Improvement (AI) Form and do not contribute to the Ratee's overall CESPES Rating.

# D. Critical Incident(s)

The Critical Incident(s) is another feedback component of the CESPES. It is composed of one (1) or more significant anecdotes drawn by the Rater from the Ratee's actual work performance. These anecdotes must be based on incidents actually observed and validated by the Rater who cites and uses them as reference to justify the PC and BC ratings given to the Ratee. The Critical Incidents are discussed by the Rater in the Critical Incidents (CI) and Areas for Improvement (AI) Form and do not contribute to the Ratee's overall CESPES Rating. To ensure fair and fact-based discussion of the Critical Incidents, these anecdotes must be discussed in terms of the:

No Ratee shall be allowed to undertake the CESPES without his/ her RIS submitted to and received by the Career Executive Service Board (CESB).

**Section 3.** Rating Period. The Rating Period, which refers to the twelve (12) - month year covering January to December, shall embody the time period during which the overall performance of the Ratee shall be the focus and subject of measurement and assessment.

**Section 4. CESPES Forms.** The CESPES shall be composed of the following instruments:

- A. Performance Contract and Review Form (PC) (Please see Annex B);
- B. Supplemental Performance Contract Form (SCF) to indicate any changes in the milestones and the corresponding weight allocation adjustments (Please see Annex C);
- C. Adjusted Performance Contract and Review Form (APC) is a revised and updated PC reflecting all of the changes indicated in the SCF (Please see Annex D);
- D. Critical Incidents (CI) and Areas for Improvement (AI) Form (Please see Annex E);
- E. Behavioral Competency Scale (BCS) for Superior Raters (Please see Annex Fa), and;
- F. Behavioral Competency Scale (BCS) for Subordinate Raters (Please see Annex Fb);.

The CESB shall provide the CESPES Coordinator with electronic copies of the said CESPES instruments. The CESPES Coordinator shall provide the Ratees with electronic or hard copies, as the case may be, of the PC, SCF, APC and the CI and AI Forms.

The CESPES Coordinator shall reproduce hard copies of the BCS for Superior and Subordinate Raters depending on the total number of Raters of all the Ratees in the department/ agency. The CESPES Coordinator shall assign a control number to each form and countersign the same. Each Rater in the department/ agency, whether Superior or Subordinate, shall be given only one (1) BCS form with the assigned control number. The CESPES Coordinator shall keep a record of the control number of the BCS form assigned to each Rater.

# RULE IV Frequency and Period of Conduct

**Section 1. Frequency and Period of Conduct.** The CESPES shall be implemented simultaneously to all covered departments/ agencies according to a schedule prepared by the CESB, on an annual basis, commencing in the month of January of the Rating

Period, and fully completed not later than the last working day of the month of April of the year succeeding the given Rating Period.

# RULE V The Roles and Responsibilities in the CESPES

- **Section 1. Administration.** The CESB shall primarily administer the CESPES in coordination with the CESPES Coordinator.
- **Section 2.** The CESPES Coordinator. The Human Resource Management and Development Director or the equivalent official heading the unit/ service administering and responsible for the CESPES in the department/ agency shall be designated as the CESPES Coordinator by the Department Secretary/ Head of the Agency concerned. The CESPES Coordinator shall lead all efforts in and be primarily responsible for preparing and capacitating the entire department/ agency in the installation, implementation, monitoring and maintenance of the CESPES.
- **Section 3. Roles of CES Officials.** All CES officials covered by the CESPES shall strictly comply with and uphold all policies, rules, guidelines, standards, procedures and mechanisms of the CESPES.

# RULE VI The CESPES Performance Evaluation Cycle and Stages

- **Section 1. CESPES Performance Evaluation Cycle.** The CESPES Performance Evaluation Cycle shall be composed of the following stages:
- A. Performance Planning Stage
- B. Performance Monitoring Stage
- C. Performance Review and Feedback Stage
- D. Performance Evaluation and Development Planning Stage

# Subtitle I Performance Planning Stage

- **Section 2. Performance Planning Stage.** The Performance Planning Stage shall be undertaken as follows:
- A. The Ratee and the Superior Rater shall meet anytime within the first quarter (January March) of the Rating Period or within the first three (3) months of the assumption of office by the Ratee.
- B. The Ratee shall discuss and come to an agreement with the Superior Rater on his/ her Leading and Innovating Milestones (LIM) and Regular/ Routine

- Milestones (RRM). The LIM and RRM shall serve as work performance targets which the Ratee shall commit to accomplish.
- C. Once discussed and mutually agreed upon by both the Ratee and the Superior Rater, the said LIMs and RRMs shall be posted by the Ratee under the column "Milestones/ Performance Objectives" in his/ her Performance Contract and Review Form (Refer to Annex B) for the Rating Period concerned.
- D. The Ratee shall also complete the "Weight Allocation" column of the PC after discussing and coming to an agreement with the Superior Rater on the specific percentage weight to be assigned to each milestone.
- E. The CESB shall prescribe the allowable range of percentage weights which may be allocated to LIMs and RRMs for different positions/ levels in a department/ agency. A Department/ Agency shall determine and officially adopt a percentage weight allocation scheme based on the following ranges:

Kinds of Milestones		ntions for Different Positions ibed by the CESB
	Director I to III	Director IV to Undersecretary
Leading and Innovating	30 - 50%	60 - 80%
Regular/ Routine	50 – 70%	20 – 40%
TOTAL	100%	100%

- F. The Superior Rater shall affix his/ her signature first, followed by the Ratee, at the first "Concurrence" portion of the PC, and indicate the date of said action. The presence of both signatures indicates the conclusion of all discussions and the validation of all agreements made by both parties.
- G. Upon completion of the agreements, the Ratee shall submit the PC to the CESPES Coordinator, who shall reproduce it and provide duplicate copies of the PC for the Ratee, Rater and for himself/ herself.

# Subtitle II Performance Monitoring Stage

Section 3. Performance Monitoring Stage. The Ratee and the Superior Rater shall meet during the Rating Period after the Performance Planning Stage to hold regular consultation meetings/ dialogues. These meetings shall have the objective of monitoring/ tracking the Ratee's performance; studying problems, issues and concerns affecting said performance; and enabling the Superior Rater to provide and discuss analysis, advice and other forms of assistance through coaching, mentoring and feedback.

**Section 4.** Use of the Supplemental Performance Contract Form (SCF). The use of the SCF shall be governed by the following rules:

- A. Every time and at any given time within the Rating Period, when at least one (1) milestone/ performance objective for the Ratee has to be changed, deleted or added, the Supplemental Performance Contract Form (SCF) (Refer to Annex C) shall be accomplished.
- B. Revisions/ modifications and the corresponding changes/ adjustments in the percentage weight allocations shall be discussed and agreed upon by the Ratee and the Superior Rater in accomplishing the SCF, following all the procedures and guidelines provided in the Performance Planning Stage.
- C. The SCF may be accomplished and completed by the Ratee and the Superior Rater within the given Rating Period at a frequency of not more once (1) every three (3) months and not later than the month of September of the Rating Period.
- D. Every time that an SCF is accomplished, the Ratee shall submit the same to the CESPES Coordinator, who shall reproduce and provide duplicate copies for the Ratee, Rater and for himself/ herself.

Section 5. Use of the Adjusted Performance Contract and Review Form (APC). The use of the APC shall be governed by the following rules.

- A. The Adjusted Performance Contract and Review Form (APC) (Refer to Annex D) shall be completed in the same manner and process as the PC. Once completed and submitted, the APC shall be considered and used as the official replacement of the submitted PC.
- B. The APC shall incorporate all changes to be indicated in the PC, based on all completed SCF(s), and those made after September of the Rating Period. The APC shall be submitted not later than the last month of the Rating Period (i.e., December), and shall follow the prescribed policies, rules and guidelines as provided in the Performance Planning Stage.
- C. Upon completion of the APC, the Ratee shall submit the same to the CESPES Coordinator, who shall:
  - 1. Check if the contents of the APC completely and accurately reflect all changes that must be indicated in the PC, based on all completed SCF(s) previously submitted by the Ratee; and countersign the APC if it is in order;
  - 2. Reproduce and provide duplicate copies of the APC for the Ratee, Rater and for himself/ herself.

D. The APC, submitted to and received by the CESPES Coordinator, shall be considered as the basis of the performance review and feedback process for the Rating Period.

# Subtitle III Performance Review and Feedback Stage

**Section 6. Completion of the PC or the APC.** The completion of the PC or the APC shall be undertaken as follows:

- A. The Ratee and the Superior Rater shall meet not later than January or the first month after the Rating Period. The objective of this meeting is to conduct the performance review and feedback.
- B. The Ratee and the Superior Rater shall discuss and come to an agreement on all the milestones/ performance targets actually achieved by the Ratee, and the status or quality of completion of each of these accomplishments. To facilitate and enhance this process, the Ratee may provide the Superior Rater samples of the actual accomplishments, related evidences, and other supporting data to describe and validate the performance targets actually accomplished.
- C. The Superior Rater shall evaluate the status and quality of completion of each of the Ratee's accomplishments based on a review and analysis of the data posted by the Ratee under the columns "Milestones/ Performance Objectives", "Accomplishments" and "Status" in the PC/ APC.
- D. For each milestone, the Superior Rater shall indicate a score using the CESPES Rating Scale (Please see Annex G) as reference to reflect his/ her evaluation of the status and quality of the Ratee's actual accomplishments. The Superior Rater shall post the said scores under the column "Raw Score" of the PC/ APC.
- E. The Superior Rater shall determine the weighted scores by multiplying each raw score with the corresponding percentage weight allocation for each milestone/performance objective. The sum total of all the posted scores under the "Weighted Score" column of the PC/ APC shall then be computed to arrive at the Total Equivalent Point Score, which corresponds to the PC/ APC rating of the Ratee.
- F. The Superior Rater shall affix his/ her signature first, followed by the Ratee, at the second "Concurrence" portion of the PC/ APC, and indicate the date of the said action. The presence of both signatures indicates the conclusion of all reviews and evaluations made by both parties.
- G. The Superior Rater shall also accomplish the Critical Incidents (CI) and Areas for Improvement (AI) Form (Refer to Annex E) in relation to the Ratee.
- H. Upon completion of the said forms, the Ratee shall submit the fully accomplished PC/ APC and CI and AI Form to the CESPES Coordinator, who

shall reproduce and provide duplicate copies of the same for the Ratee, Rater and for himself/ herself.

# **Section 7. Completion of the Behavioral Competency Scales (BCS).** The completion of the BCS shall be undertaken as follows:

- A. The Superior Rater and a pre-determined number of Subordinate Raters of the Ratee in the department/agency, as indicated and verified in the RIS, shall be identified. They shall rate the Ratee based on the review and evaluation of specific behaviors manifested by the Ratee and actually and personally observed by the Superior Rater and the Subordinate Raters.
- B. Key behaviors, classified under several dimensions, shall be measured and scored on a scale using the Behavioral Competency Scale (BCS) Form. Depending on the Rater, the said BCS Form has two (2) variations, namely:
  - 1. Superior Rating Form (for use by the Superior Rater) (Refer to Annex Fa), and the;
  - 2. Subordinate Rating Form (for use by Subordinate Raters) (Refer to Annex Fb).
- C. All Subordinate Raters of each Ratee shall be randomly selected using a reliable procedure by the department/ agency CESPES Coordinator from the Ratee's RIS. The number of Ratees shall be in accordance with the table below:

Total Number of Line/ Staff Subordinates	<b>Total Sample Size of Chosen Raters</b>
10 subordinates or less	100%
11 – 15	11
16 – 20	12
21 – 25	13
26 – 30	14
31 and above	50%

D. The accomplishment of the BCS Form by the Raters may be conducted through a workshop where the Raters gather in one venue to give their ratings.

The Raters may be allowed to accomplish the BCS Forms outside the workshop conducted by the CESPES Coordinator, provided that they officially state a valid reason for not making it during the scheduled CESPES conduct (e.g. being sick or on Official Business for the duration of the CESPES conduct). In such instances, the accomplished BCS Form shall be sent to the CESB in a sealed envelope, together with a certification by the CESPES Coordinator that the conduct of the CESPES outside the workshop is in accordance with these rules. Absence of the said certification from the CESPES Coordinator shall invalidate the CESPES rating of such Rater.

- E. All Superior and Subordinate Raters shall indicate their complete names, positions/ designations, other required data, and affix their signatures on the BCS Forms to fully accomplish them. BCS Forms without signatures and/ or incomplete data shall be deemed invalid. Substitute Subordinate Raters (i.e., outside of those in the Ratee's RIS) shall be absolutely prohibited.
- F. The CESB shall prescribe the allowable range of percentage weights which may be allocated for the sum total of the BCS ratings of the Superior and Subordinate Raters in a department/ agency. A department/ agency shall determine and adopt a percentage weight allocation scheme based on the following range:

Superior	Subordinate
50 – 80%	20 – 50%

- G. The BCS Forms shall be accomplished and submitted by the Superior and Subordinate Raters to the CESPES Coordinator under conditions of strict privacy, full confidentiality, and freedom from any or all forms of duress.
- H. The Subordinate Raters shall also accomplish the Critical Incidents (CI) and Areas for Improvement (AI) Form (Refer to Annex E) in relation to the Ratee.
- I. Upon completion of the performance rating process for all the Ratees in the department/ agency, the CESPES Coordinator shall collect, organize, document, and secure all BCS Forms and CI and AI Forms. The CESPES Coordinator shall reproduce copies of the BCS Forms and CI and AI Forms for his/ her reference.

The CESPES Coordinator is strictly prohibited from viewing the accomplished BCS Forms of his/ her Subordinate Raters when he/ she is a Ratee.

**Section 8. Submission of Accomplished CESPES Forms.** Submission of accomplished CESPES Forms shall be in accordance with the following rules:

- A. All accomplished individual PC/ APC, BCS, and CI and Al Forms of all Ratees in the department/ agency shall be submitted by the CESPES Coordinator to the CESB for the computation of the performance ratings not later than the last working day of February or two (2) months after the Rating Period. Submissions after the said period shall no longer be received nor entertained by CESB and shall cause the Ratee to have no CESPES rating for the Rating Period.
- B. No CESPES performance rating processes, outside of the CESB prescribed period herein specified, shall be conducted without prior approval of the CESB. All requests for the conduct of the special CESPES shall be made in writing and addressed to the CESB, specifying the significant circumstances that would justify the conduct of the special CESPES.
- C. All Raters, Ratees and CESPES Coordinators shall abide by the following schedule:

Activity	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Performance Planning (Year 1)			si Ma									
Performance Monitoring (Year 1)			******									
Cut-off for Accomplishing the SCF (Year 1)												
Submission of the RIS (Year 1)												
Performance Review and Feedback (Year 2)												
Submission of the Forms to CESL (Year 2)												
Processing of the Forms by the CESB (Year 2)									-			
Sending of Feedback Reports (Year 2)										-		

**Section 9. Replacement of Superior and/or Subordinate Raters.** In cases where there are no Superior and/or Subordinate Raters, the following rules shall apply:

### A. Superior Raters

The Superior, who is higher in rank to the immediate superior of the Ratee, and who currently or may have exercised direct or indirect supervision and control over the Ratee in the performance of tasks/ functions, for a certain period of time, shall replace the original Superior Rater in undertaking and completing the CESPES.

### B. Subordinate Raters

The remaining Subordinate Raters of the Ratee as identified in the Ratee's RIS shall be engaged and randomly selected to undertake and complete the CESPES.

# Subtitle IV Performance Evaluation and Development Planning Stage

**Section 10.** The CESPES Overall Performance Feedback Report. The CESPES Overall Performance Feedback Report provides a summary of the Ratee's performance ratings and shall be accomplished in accordance with the following rules.

- A. The CESB shall generate the CESPES Overall Performance Feedback Report for each Ratee. The said Report shall contain the following:
  - 1. Summary of Ratings which indicates the PC score; the BC score; the scores on the different BC dimensions; and the overall CESPES Rating, which is the sum of the PC and the BC scores.
  - 2. Adjusted Score which is the score of the Ratee after it has been subjected to normalization. Normalization is the process of statistically

analyzing individual ratings against the group's overall performance. In this way, the statistical mean of all ratings shall be used as the basis for determining the "average rating". The process assures the normal distribution of ratings and maintains the rating's relative position from the mean. It is done by taking the following steps:

- a. Getting the measures of central tendency (i.e., mean, maximum score, minimum score, and the standard deviation) of the group.
- b. Converting the final ratings into Z-scores. The Z-score converts the final score into a score relevant to its distance from the mean.
- c. Computing the adjusted score. The adjusted score is obtained by comparing the Z-score with the mean and the maximum score (if the final rating falls above the mean) or minimum score (if the rating falls below the mean).
- 3. Adjectival Rating is the qualitative description of the adjusted score based on the following scale:

Outstanding	-	5.84 - 7.00
Very Satisfactory	-	4.63 - 5.83
Satisfactory	-	3.42 - 4.62
Unsatisfactory	-	2.21 - 3.41
Poor	-	1.00 - 2.20

- 4. Summary of data indicated in the CI and AI Form submitted by the Raters.
- B. The CESPES Coordinator shall reproduce the said Report for filing and storage in the Ratee's 201File and forward the original copy to the concerned Ratee.
- C. The Ratee and the Superior Rater shall again meet to discuss the said Report with the objective of analyzing the status, issues and factors which have affected the Ratee's performance, as well as formulating strategies and measures to address areas for improvement to improve overall performance.
- D. The CESB shall provide the Department Secretary/ Head of the Agency with a summary of the performance ratings of all Ratees in the department/ agency.

**Section 11.** Computation of Incomplete Ratings of a Ratee. The following rules shall apply in case of incomplete ratings of a Ratee:

- A. The CESB may allow the computation and evaluation of the CESPES ratings of a Ratee who has incomplete ratings, only when the said ratings in question can no longer be obtained due to any or a combination of the following circumstances affecting the source of the ratings:
  - f Death;

- 2. Retirement;
- 3. Resignation;
- 4. Approved official leave availed of for a long term;
- 5. No substitute Raters are available from the Ratee's RIS.
- 6. All other reasons that will qualify that the ratings can not be obtained, or that the source of the ratings is impossible to reach within the allowable and reasonable duration of time for the conduct of the CESPES.
- B. For the BCS Form, the ratings given by the actual Subordinate Raters shall be provided equal percentage weight allocations.'
- C. For the PC/ APC, the Superior Rater may be replaced by the appropriate substitute, as indicated in Rule VI, Subtitle III, Section 9A of these rules.
- D. In case of the total absence of Raters (i.e., no Superior and Subordinate Raters are available to rate the Ratee), the Ratee shall make an official request in writing addressed to the CESB for an independent evaluation of his/ her work performance and managerial competence for the given Rating Period. The Ratee shall attach to the said request samples of the actual accomplishments, related evidences, and other supporting data to describe and validate the performance targets actually accomplished.

**Section 12. Multiple Superior Raters.** In case a Ratee has Multiple Superior Raters, the following rules shall apply:

- A. Pro-rated percentage weights shall be allocated for each of the performance ratings obtained from each Superior Rater based on the length of the time during which the Ratee is under the direct supervision and control of the specific Rater in the performance of tasks/ functions.
- B. In the BCS Form, individual performance ratings obtained from each Superior Rater shall be allocated equal percentage weights and averaged to arrive at the Superior BCS Rating.

**Section 13.** Consecutive Positions in a Rating Period. The following rules shall apply in case a Ratee has consecutively occupied more than one CES position in a given Rating Period:

A. A Ratee, who has consecutively occupied more than one CES position of different levels and/ or of different departments/ agencies, shall have the corresponding PC and BCS ratings per position occupied in a given Rating Period, provided he/ she has been in the said position for at least three (3) months.

B. In the event that a Ratee consecutively occupied more than one CES position of equivalent level in the same department/ agency in a given Rating Period, the computation of the PC and BCS rating shall be pro-rated based on the number of months that the Ratee occupied the said position.

# RULE VII Requests, Complaints, Disputes, Anomalies and Irregularities in the CESPES

Section 1. Requests, Complaints, Disputes, Anomalies and Irregularities on the CESPES. The department/ agency shall implement policies, guidelines, rules and regulations at the department/ agency level to facilitate and support the effective, systematic and proper administration and use of the CESPES. All requests, petitions, complaints, disputes, anomalies and irregularities in the implementation and use of the CESPES shall be referred to, managed, and resolved by the Grievance Committee duly constituted by the department/ agency.

**Section 2. Elevation of the Case to the CESB.** After the department/ agency Grievance Committee has decided on the matter, but the Ratee still finds valid and reasonable bases to pursue the same complaint and/or to seek satisfactory resolution of any unresolved issue on the case, he/ she may elevate the said case to the CESB.

The Ratee's complaint for CESB's review and resolution of the case must be: 1) officially made in writing and addressed to the CESB within seven (7) calendar days from the Ratee's receipt of the questioned decision; and, 2) accompanied by a certification from the Department/ Agency Grievance Committee that the said case has been previously referred to it, with a narration of all actions taken by it and that despite all efforts, it has been unable to arrive at a resolution of the case acceptable to all parties concerned.

**Section 3.** Annulment of the CESPES. The CESB shall have the authority to annul or declare a failure of the CESPES performance rating process undertaken. The annulment of the CESPES shall include, but not be limited, to the following offenses:

### A. Coercion

Defined as a pre-meditated, purposive and targeted use of physical and/ or moral force such as by threat, intimidation, and/ or similar acts of duress to compel individuals or groups (e.g., Superior and/ or Subordinate Raters) to think and act according to the will of others (e.g., the Ratee);

### B. Collusion

Defined as a conspiracy or agreement by and between individuals and/ or groups for an ill-intentioned or deceitful purpose(s), contrary to the purposes, objectives and uses of the CESPES (e.g. predetermined ratings);

### C. Tampering

Defined as the willful altering of the CESPES official forms with the objective of manipulating ratings and/ or other given data.

### D. Breach of Confidentiality

Which shall include, but are not limited to, the following acts:

- 1. Conferring of the Ratee with the Subordinate Raters on matters concerning Ratee's CESPES rating(s) while the Raters are accomplishing the rating forms;
- 2. Taking a glimpse of or glancing at the rating forms accomplished by the Subordinate Raters;
- 3. Giving undue influence to the Subordinate Raters, in whatever capacity it may be.
- E. Such other offenses, which are contrary to the purposes, objectives and uses of the CESPES.

Annulment or declaration of failure of the CESPES shall cause the Ratee involved to have no CESPES rating for the Rating Period, without prejudice to the filing of the appropriate administrative and/ or criminal cases against him/ her.

# **Section 4. Authority of the CESB.** The CESB shall have the power and authority to:

- A. Investigate, review, deliberate and decide on cases referred to it by the department/ agency involving requests, petitions, complaints, disputes, anomalies and/ or irregularities with regard to the implementation and use of the CESPES.
- B. Deputize the department/ agency's CESPES Coordinator and/ or a representative of the Grievance Committee, or any officer(s) from the concerned department/ agency, to conduct investigations and inquiries and to gather, receive and secure evidence, in aid of its review and deliberations.
- C. File administrative charges against any person and/ or group with proven accountability and/or involvement in any anomaly or irregularity.
- **Section 5. Promulgation of CESB Decision and Recommendation.** The CESB shall render its decision and recommendation on the said case within a period of sixty (60) official working days, after receipt of the complaint.

# **RULE VIII** Violations

**Section 1. Violatons**. Any violation of any provision in this Resolution shall be dealt with in accordance with existing Civil Service laws, rules and regulations.

### RULE IX Final Provisions

- **Section 1. Separability Clause.** If any section or part of this resolution shall be held to be invalid, the remaining provisions shall be given full force and effect as if the part held invalid had not been included therein.
- **Section 2. Repealing Clause.** All existing CES rules and regulations, circulars and memoranda inconsistent with this resolution are hereby repealed or amended accordingly.
- **Section 3. Effectivity.** This resolution shall take effect fifteen (15) days after publication in a newspaper or general circulation or in the Official Gazette.

## ANNEX-A

# CAREER EXECUTIVE SERVICE BOARD

Career Executive Service Performance Evaluation System (CESPES)

RATEE INFORMATION SHEET

For CY\_\_\_\_\_

(Title of Position) you are an OIC, please also indicate your original plantilla position)  (Inclusive Dates in Present Position)  (Office / Department)  (Complete Office Address / Telephone No.)  Positon Title (s)
(Complete Office Address / Telephone No.)
(Office / Department)  (Complete Office Address / Telephone No.)
(Complete Office Address / Telephone No.)
·
Positon Title (s)
Position Title (s) (per plantilla and organizational hierarchy)
I hereby certify to the best of my knowledge that the above information are true, complete, accurate and updated.
Printed Name of Administrative/Personnel Officer
Signature

Date

# ANNEX - B

# Performance Contract a

R	AT	INO	and Deview Form	<b>\LE</b>	
1 - Unaccentable			 	6 – Commendable	/ - exceptional

				R.	RATING
MILESTONES/ PERFORMANCE OBJECTIVES	WEIGHT ALLOCATION	ACCOMPLISHMENTS	STATUS	RAW SCORE	WEIGHTED SCORE
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TOTAL PERCENTAGE	100%	TOTAL EQUIVA	TOTAL EQUIVALENT POINT SCORE		
ONCURRENCE:				•••	
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# **Supplemental Performance Contract Form**

Name of Ratee:		
Part I. Additional Outputs		:
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LEADING AND INNOVATING FUNCTIONS		
		-
REGULAR / ROUTINE FUNCTIONS		
Part II. Replaced/Discontinued Targets		
MILESTONES / PERFORMANCE OBJECTIVES	WEIGHT ALLOCATION	ACTION ON THE REPLACED/DISCONTINUED MILESTONES
LEADING AND INNOVATING FUNCTIONS		
REGULAR / ROUTINE FUNCTIONS		
		1,
ONCURRENCE:		

Signature over Printed Name of Superior / Supervisor

Signature over Printed Name of Ratee

Date

# ANNEX - D

# **Adjusted Performance Contract and Review Form**

	Position/ Location:	Name of Ratee:
	n:	
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	EQUIVALENT POINT SCORE	TOTAL EQUIV	100%	TOTAL PERCENTAGE	
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6 - Commendable
5 - Above Average
4 - Good Solid Performance
3 - Solid Performance
2 - Below Average

**RATING SCALE** 

1 - Unacceptable

# ANNEX - E

# Critical Incidents (CI) and Areas for Improvement (AI) Form

NAME OF OFFICIAL TO BE RAT	ED			
POSITION DURING THE RATING	1			
DEPARTMENT/AGENCY				
BUREAU/ SERVICE/ DIVISION				
RATING PERIOD				-
CRITICAL INCIDENTS				
S-SITUATION	T-TASK	A - ACTI	ON DEGU	
			ON R-RESUL	<u> </u>
		,		
	Use addi	tional sheets if necessar	γ	
REAS FOR IMPROVEME				
SPECIFIC ASPECTS / AREAS		OTED / LEGIS		
OF WORK PERFORMANCE		CTED/ APPLIED TY NORMS AND	RECOMMENDED	
NEEDING IMPROVEMENT	S	TANDARDS	INTERVENTIONS/ ACT	IONS
	ļ			
	Use addit	ional sheets if necessary	,	
SICNATURE OVER		- I TIELESSAI		
SIGNATURE OVER PRINTED NAM	E OF RATER		4 A C C C C C C C C C C C C C C C C C C	
OSITION DURING RATING PERIOR	ac			
DEPARTMENT/ AGENCY				
			-	

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# CAREER EXECUTIVE SERVICE BOARD

No. 3 Marcelino St., Holy Spirit Drive, Diliman, Quezon City 951-49-81 to 88

# CAREER EXECUTIVE SERVICE Performance Evaluation System Behavioral Competency Scale (BCS) for Superior Raters

Official to be Rated:	
Position During the Rating Period	
OFFICE/AGENCY/DEPARTMENT:	
OFFICE ADDRESS:	
RATING PERIOD:	

Read the sentences and rate the ratee in terms of how often you have observed the behavior being described.

Kindly encircle the number that best represents your assessment of the ratee's behavior.

Unable to Rate/ Unsure of Answer	Never Shows the behavior Being Described						Always Shows the behavior Being Described
	1	2	3	4	5	6	7

Unable to Rate/	Never						Always
Unsure of Answer	1	2	3	4	5	6	7

Cre	eativity and Innovation								
1	Recommends and implements reforms contributing to the attainment of the office goals and objectives.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
2	Does not suggest a new perspective of looking at things, be they policies, programs, projects or problems.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
3	Does not say much in meetings and does not contribute to the discussion. When s/he speaks, it will just be in terms of agreeing to what is being proposed.	Unable to Rate/ Unsure of Answer	1	2	3	4	5;	6	7
4	When an innovation is introduced s/he builds on it by adding his/her ideas or makes adjustment for better implementation or acceptance of the change.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
5	When given a problem to solve, sees it as a challenge and gets excited at the chance of being able to work on it.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
	• •		Never			I	I		Always

	ritical and Systemic Thinking	T 1111							
6	Does not explore other ways of doing things and resigns to prevailing circumstances.	Unable to Rate/ Unsure of		2	3	4	5	6	7
7	makes contingency plans.	Answer Unable to Rate/ Unsure of	1	2	3	4	5	6	7
8	Systematically analyzes and evaluates problems and issues as basis for recommending and implementing effective solutions.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
9	Does not check the nature and sources of data or information before deciding.	Unable to Rate/ Unsure of	1	2	3	4	5	6	7
En	vironmental Acumen	Answer					<u> </u>		
10	inability to meet service quality standards.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
11	Does not maximize the use of scarce government resources to achieve expected outputs.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
12	Does not network and establish strategic alliances with stakeholders to achieve goals/objectives.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
13	Sees opportunities when to effectively pursue his/her unit's/department's goals.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
14	Willingly attends to activities that would entail relating to other stakeholders including LGUs, clients, and development agencies.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
НО	nesty and Integrity	Answei			<u> </u>	L	L		
15	Lets work pile up on desk and unmindful of set deadlines for tasks.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
16	Does not report to work regularly.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
7	Works expeditiously to achieve results on time.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
8	Makes use of official time and resources wisely.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
ud	gment	Allswel		L					
9	Listens to hearsay and does not look at all angles.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
	Weighs matter judiciously and takes necessary action for his/her decision to be carried out.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
1	Knows how to set priorities. Is not easily overwhelmed if assigned multi-tasks because s/he has a defined set of criteria by which s/he assesses his/her tasks.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7

22	logical analysis of these.	Unable to Rate/ Unsure of	1	2	3	4	5	6	7
23	Does not study all angles of a matter. During instances when s/he is uncertain, s/he does not solicit for ideas and information from subordinates, peers and superiors.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
Le	adership		⊥						
24	Knows own limitations and consults peers and subordinates on certain matters.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
25	No passion for work, for the organization, or for the agency's clientele.	Unable to Rate/ Unsure of	1	2	3	4	5	6	7
26	Effectively monitors and evaluates office performance to ensure alignment with organizational/national goals and objectives.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
27	Does not set realistic goals.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
28	Does not set time frame for task to be done.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
29	Provides no substantive contribution to the organization's performance.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
30	Inspires a sense of purpose that unifies coworkers through a shared vision.	Unable to Rate/ Unsure of	1	2	3	4	5	6	7
31	Develops the skills, knowledge and abilities of subordinates for effective work performance. Mentors subordinates to maximize their leadership/managerial potentials.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
32	Is versatile and humble enough to perform even staff functions when the need arises.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
33	Plans, organizes and executes the programs using a systematic process.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
34	Does not set priorities, goals and objectives that the team should work for.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
35	Is not open to suggestions, comments and inputs from all sides.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7

# SIGNATURE OVER PRINTED NAME OF RATER

POSITION:

OFFICE/AGENCY/DEPARTMENT:

DATE ACCOMPLISHED:

# CAREER EXECUTIVE SERVICE BOARD

No. 3 Marcelino St., Holy Spirit Drive, Diliman, Quezon City 951-49-81 to 88

# CAREER EXECUTIVE SERVICE Performance Evaluation System Behavioral Competency Scale (BCS) for Subordinate Raters

OFFICIAL TO BE RATED:
Position During the Rating Period :
OFFICE/AGENCY/DEPARTMENT:
OFFICE Address:
RATING PERIOD:

Read the sentences and rate the ratee in terms of how often you have observed the behavior being described.

Kindly encircle the number that best represents your assessment of the ratee's behavior.

<b>Unable</b> to Rate/ <b>Unsure</b> of Answer	Never Shows the behavior Being Described						Always Shows the behavior Being Described
	1	2	3	4	5	6	7

Unable to Rate/ Unsure of	Never								
Answer	1	2	3	4	5	6	7		

Cr	eativity and Innovation								
1	Does not provide new ideas and approaches to a project or a problem.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
2	S/he does not initiate change in the office.  Does not think of ways to improve systems, procedures and employee welfare.	Unable to Rate/ Unsure of Answer	1	2	3	4	5;	6	7
3	Comes up with new ways of looking at a situation. Contributes alternatives to issues and problems.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
Cri	tical and Systemic Thinking	71134461			1	I	Ĺ	L	
4	Knows the nuances of the job. Knowledgeable and has the technical expertise to handle his/her tasks.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7

ſ			Never						Always
5	Does not understand the details of the papers submitted and signs even without completed staff work.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
6	Comes up with innovative ideas and shares this with his/her subordinates, colleagues and superiors.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
En	vironmental Acumen		1		L	L	1	<u></u>	
7	Cannot navigate the politics involved in his/her job. Unable to manage pressures to ensure that appropriate course of actions are followed.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
8	Has the ability to implement projects successfully through proper utilization of resources. Makes wise use of resources and savings are applied to improving our work environment.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
9	Maintains the continuity and stability of operations of the agency notwithstanding changes in leadership and policies.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
Нο	nesty and Integrity	Allswei	<u> </u>		l	<u></u>	l	<u></u>	l
10	Passes all work to staff or other units even if these would need his/her inputs and interventions.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
11	Spends office time unproductively. S/he has no concrete contribution to unit performance.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
12	Has good works ethics. Delivers on targets and works hard on tasks.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
Juc	igment						L	1	ł
13	Does not implement office policies consistently.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
14	Does not look at all angles of the situation before acting and deciding.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
15	Studies all angles of a matter. During instances when s/he is uncertain, s/he solicits for ideas and information.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
16	Makes firm and principled decisions.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
Lea	idership		J		1	L	·	L	]
17	Does not mentor subordinates to enhance their knowledge and skills.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
18	Has good communication skills. Provides examples. Can simplify complicated concepts and makes sure that subordinates or the other party understands. Often asks for questions and feedback.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
19	Inspires subordinates to reach unit organization objectives. Makes his/her unit staff excited about reaching the objectives of the unit.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7

			Never	]					Always
20	Does not provide clear instructions on assigned tasks and sets no standards for the output.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
21	Unable to harness the expertise of his/her staff. Delegates tasks to staff that does not match his/her capabilities.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
22	S/he is seen in the office doing his/her work. If s/he is away, the staff knows when and how s/he can be consulted on important matters.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
23	Has a clear picture of what the organization should be and what goals it should attain in the long term, and steers it in that direction.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
24	Informs subordinates of changes in the plans with enough lead time.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
25	Regularly monitors work of subordinates.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
26	Shows indifference and does not support subordinates in need of assistance.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
27	Does not give clear instructions to subordinates and vaguely discusses accountabilities on expected results.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
28	Does not inspire and challenge subordinates to do their best.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
29	Does not mingle with subordinates and is regarded as unapproachable.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7
30	Promotes the holistic development of self and others. Unit has timetable for staff enhancement and development such as sessions for reflection, spiritual nourishment and relaxation, inputs or learning of new knowledge and skills.	Unable to Rate/ Unsure of Answer	1	2	3	4	5	6	7

# SIGNATURE OVER PRINTED NAME OF RATER

POSITION:	
OFFICE/AGENCY/DEPARTMEN	NT:
DATE ACCOMPLISHED:	

# Career Executive Service Performance Evaluation System (CESPES) Rating Scale

				ASSUMPTIONS			
Positive feedback from publics; customer satisfaction	- Replicated, established as best practice	- Award or commendation received	- Savings, revenues or new resources generated	<ul> <li>Impact: within unit; outside unit, within agency; outside agency</li> </ul>	QUALITY - Mechanisms are in place to measure the ff:	TIMELINESS - Established target time frame or deadline	QUANTITY - Established baseline to compare the difference

<b>o</b> ,	7	RATING
Commendable	Exceptional	ADJECTIVAL RATING
General performance exceeded expectations most of the time	Substantially surpasses targets and standards	Actual Performance vs. Targets
Makes clear/identifiable contributions to the attainment of agency/ department goals Introduces innovation to unit that elevates standards of performance to a higher level	Contributions or innovations have impact outside his/her agency/ department	Impact of Performance
Can be relied on to deliver even on very difficult tasks and contribute to critical areas  Very good performance in almost all areas of responsibilities	Consistently shows commendable performance Exceptionally reliable, produces outputs that are accurately and thoroughly accomplished	QUALITY  Consistency/ Quality of  Performance
Overall performance quality significantly better than those of others in the same level or performing the same functions across the entire public sector	Highest level of exemplary performance notably excelling and rarely occurring in the public service	INDICATORS  Comparability of Performance with Others with Same Function/ Position
Knowledge, skills and behavior goes beyond what is expected of his/her position	Exceptional capacity of applying wide range of knowledge and skills to achieve organizational targets, showing consistent behavior that harnesses and inspires the best performance from his/her unit	Application of Knowledge and Skills
150%	Above 150%	QUANTITY
50%	25% and below	TIMELINESS

N	ω	4	СЛ	RATING
Below Average	Solid Performance	Good Solid Performance	Above Average	ADJECTIVAL RATING
Performance is below expectation but can still be improved with much effort Outputs are less than acceptable or less than the target set	Adequate and acceptable work performance	Adequate and acceptable work performance	Performance is above expectations Performance represents a level of accomplishment that goes beyond acceptable limits	Actual Performance vs.
Commits minor mistakes that undermines unit's overall performance	Meets expectations and fully meets requirements of the position	Does all his/her tasks and contributes his/her share to attainment of unit goals/objectives	Goes beyond her own tasks and responsibilities to insure that the unit attains all its goals and objectives.	Impact of Performance
Inefficient Performance does not consistently meet expectations or targets	Most of the time delivers consistently reliable work outputs	Shows consistently reliable, sound and acceptable performance Performs regular tasks and functions thoroughly Can handle difficult assignments and delivers satisfactory performance	Quantity and quality of work is beyond the average Can be relied on to deliver thorough and accurate outputs Effective and efficient in work performance	QUALITY  Consistency/ Quality of  Performance
Marginal work performance	Comparable to others in the same level or position	Performance expected of the great majority of government officials	Overall performance is comparatively better than most officers of the same rank/position in the agency	INDICATORS  Comparability of Performance with Same Function/ Position
Inadequate knowledge and skills	Sufficient knowledge, skills and positive behavior	Effective application of knowledge and skills  Shows positive behavior and attitude to work and responsibilities	Application of knowledge and skills is above average	Application of Knowledge and Skills
50%:	75%	100%	125%	QUANTITY
150%	125%	100%	75%	TIMELINESS

•--

				SCORE		*****	
	Unacceptable		ADJECTIVAL RATING				
•	Falls short of expectations requirements of the position	performance	Actual Performance vs. Targets				
	undermines overall unit achievement	Demoralizes other staff and	Impact of Performance				
	Incomplete and inaccurate outputs	Deadlines not met	Consistency/ Quality of Performance	QUALITY			
	position	May warrant	Comparability of Performance with Others with Same Function/ Position		INDICATORS		
	no initiative to improve them	Limited skills and	Application of Knowledge and Skills				
	50%		QUANTITY	;			
	Above 150%		TIMELINESS				

...