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SEP 09 2004

DepED MEMORANDUM  
No 383, s. 2004

**UPGRADING OF THE DEPARTMENT OF EDUCATION TEXT (DETxT) MESSAGING SERVICE**

To: Undersecretaries  
Assistant Secretaries  
Bureau Directors  
Directors of Services/Centers and Heads  
Regional Directors  
Schools Division/City Superintendents  
Heads, Public Elementary and Secondary Schools

1. To further enhance the channel of direct communication with the Secretary, the access numbers have been upgraded for easier use.

2. The new access numbers are:

**For Smart send to 262 and for Globe send to 2327**

3. For general messages, please use the following format:

**deped(space)Message/Name**

eg.

**deped I would like to inquire if private schools may attend the next educators congress?/Gilbert San Pablo**

4. For specific teacher concerns or complaints, please use the following format:

**deped(space)GURO(space)Message/ Name/Division Code(space)Station Code(space)Employee Number**

eg.

**deped guro Please advise where we can get more information regarding the decentralization of payroll. How will this affect teachers receiving salaries from PSD?/Rowena Trinidad/73883933 122 100**

5. The service accepts messages from all stakeholders but priority will be given to those with identifying information. All messages received will be treated with confidentiality.

6. This is to inform all concerned that starting September 1, 2004, DepED will take subscribers for DETxt. The feature will allow DepED to send out SMS messages to subscribers by group. The subscription program will include the following stakeholders:

Group Names

- a. Teachers
- b. Principals
- c. Division Superintendents
- d. Education or District Supervisors
- e. Directors and Assistant Directors
- f. DepED Personnel
- g. Media
- h. Community and/or Parents

7. To subscribe to DETxt, stakeholders are advised to use the following format:

***For Community and/or Parents***

**deped(space)detxt(space)name/group name (e.g. Parent)/city or municipality/province**

eg.

**deped detxt Carlos del Castillo/parent/Taytay/Rizal**

***For DepED Teachers and Non-Teaching Personnel***

**deped(space)detxt(space)name/group name (e.g. Teacher)/division name**

eg.

**deped detxt Darwin Torres/teacher/Quezon City**

***To unsubscribe, just send the following message:***


**deped(space)detxt(space)off**

eg.

**deped detxt off**

8. The usual cost at One Peso (PhP1.00) per text message will apply for every message sent to DETxt.

9. Immediate dissemination of this Memorandum is desired.

  
FLORENCIO B. ABAD  
Secretary

Reference: DepED Memorandum: No. 66, s. 2003

Allotment: 1—(D.O. 50-97)

To be indicated in the Perpetual Index under the following subjects:

CHANGE  
OFFICIALS  
SCHOOLS

SERVICE  
TEACHERS