



REPUBLIKA NG PILIPINAS
REPUBLIC OF THE PHILIPPINES
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2006

NOV 23 2001

DepEd MEMORANDUM
NO. 316, s. 2001

INFORMATION CAMPAIGN FOR HOTLINE 117

TO : All Regional Directors
Schools Division Superintendents

1. Recently, the Department of Interior and Local Government (DILG) launched its information campaign on "Hotline 117" as the government's quick response to emergency situations.
2. As a result, various telecommunication companies and sectoral groups have been rendering support to "Hotline 117" as a metrowide number for emergency, similar to Rescue 911 of the United States of America (USA).
3. It has been noted that during the initial period on the use of "Hotline 117" from January to August 2001, the five leading emergency situations reported were: (1) Public Disturbance, (2) Fire, (3) Drug Use and Trafficking, (4) Vehicular Accidents and 5) Domestic Trouble. However, the effectiveness of the system has been seriously affected by crank calls of various dimensions, which threaten the assurance for immediate availability of lines in case of legitimate calls for assistance.
4. Our Department can play a very crucial role in disseminating and stressing the usefulness and importance of "Hotline 117" to our teachers, students and parents, as a way of responding to emergency situations, nationwide.
5. In view hereof, it is hereby directed that the use and importance of "Hotline 117" in responding to emergency cases be disseminated and taught to our teachers, students and parents, during Homeroom classes and Barangay and PTCA Meetings.
6. Wide dissemination of this Memorandum is desired.

R. C. Bacani
RAMON C. BACANI
Undersecretary

Reference:

None

Allotment: 1—(D.O. 50-97)

To be indicated in the Perpetual Index
under the following subjects:

**BUREAUS & OFFICES
CAMPAIGN**

PATROL 117

HOW CAN YOU ORGANIZE A PATROL

Inform the DILG-PATROL Development Group (DILG-PDG) of your desire to organize a PATROL 117 in your area by sending a letter indicating when you would like to get started and where you can organize a meeting for the purpose. A representative from the DILG-PATROL coming from one of the participating organizations nearest your area will be assigned to coordinate with you.

Call a meeting of your neighborhood for the purpose of organizing the Barangay PATROL and BARKADAHAN in coordination with the ATOMM Team representative assigned to your Barangay. It is important that the following be invited to the meeting:

- The Punong Barangay
- The Chief of Police in your area
- At least 20 members of the community who are neighbors.
- Representatives from other sector

The meeting is intended to create awareness of the security and development in your area and to brief the neighborhood or institution of the ways and means of preventing crime. At the end of the meeting, PATROL 117 will be organized whereby coordinators will be chosen to lead the group and to coordinate all its activities.

When you need information or when you want to obtain general security information, call:

The DILG-PATROL Development Group
Tel. Nos. 928-7281, 928-2407 and 925-9112
or
PATROL Hotline "117"

Sec. Jose D. Lina, Jr. - DILG and Chairman,
PATROL 117 (Street Watch) Commission

PATROL 117

HOW WILL PATROL OPERATE

Each member of a PATROL unit is expected to directly intervene and to be on the look out for crimes and matters relative to health, general welfare and emergencies obtaining within his own premises and that of his immediate neighbor. The monitoring effort shall be assisted by the DILG-ATOMM by providing the necessary infrastructure and networking.

The local neighborhood PATROL will also be responsible for disseminating information materials regarding crime prevention and organizing seminars and workshops for the purpose.

The designated coordinator shall be responsible for coordinating with police authorities and with the PATROL 117 Commission regarding PATROL activities. He shall be responsible for recording reports submitted to him and monitoring action on these reports.

All PATROL coordinators shall be organized into a nationwide network. They will serve as the primary point of authentication and confirmation of emergency calls and other calls relative to health and economic well being.

The PATROL coordinators shall also have the opportunity to announce the routine daily situation reports obtaining in their area over the AM radio broadcast.

DIAL 117



(STREET WATCH)
PROTECT YOUR NEIGHBORHOOD

Crime Prevention is everybody's concern,
and safety is everyone's duty.

Sec. Jose D. Lina, Jr. - DILG and Chairman,
PATROL 117 (Street Watch) Commission

Call PATROL
(People's Action Team Responding On-Line)

"117"

THE EMERGENCY HOTLINE



(STREET WATCH)
PROTECT YOUR NEIGHBORHOOD

PROTECT AND DEVELOP YOURSELF,
PROTECT AND DEVELOP YOUR HOME,
NEIGHBORHOOD!
SUSTAIN ECONOMIC STABILITY
AND PROGRESS

A PROJECT OF THE
Government and Civil Society
DEPARTMENT OF THE INTERIOR & LOCAL GOVERNMENT
PHILIPPINE NATIONAL POLICE FOUNDATION FOR CRIME PREVENTION
BUREAU OF FIRE PROTECTION OTHER GOVERNMENT AGENCIES

Sec. Jose D. Lina, Jr. - DILG and Chairman,
PATROL 117 (Street Watch) Commission

What is PATROL?

- A Barangay-based Security and Development Program designed to get the community actively involved in preventing crime by encouraging neighbors to help each other deal effectively with neighborhood crime and related problems, and to cooperate in law enforcement.
- It is also a program where neighborhood in the community are encouraged to actively participate in development undertakings in the barangay.
- Involves the organization of neighboring blocks in a barangay into a Brgy PATROL and BARKADAHAN.
- Founded on the premise that crime prevention can be effectively carried out with the concerted effort of the community or barangay, the police force and other law enforcement agencies with the support of the media.
- A centrally managed and secured telephone central monitoring station provided by the Philippine Long Distance Telephone Company (PLDT) and operated by qualified well-trained personnel from the Philippine National Police (PNP), Bureau of Fire (BFP), Bureau of Jail Management and Penology (BJMP) and PLDT.
- Telephones used by EMERGENCY HOTLINE 117 are equipped with the caller ID system to prevent prank calls and ensure quick confirmation and response to your emergency calls.

What is Barangay PATROL?

- Barangay PATROL is a reinforced Tanod with NGOs, chaired by the Punong Barangay who is responsible in mobilizing such group.
- What are the functions of Barangay PATROL?
 1. Make initial response on crime incidents and other emergencies, before the arrival of police assistance and other concerned respondents;
 2. Report/relay crime incident and other emergencies to PATROL 117;
 3. Pacify would-be crime or check safety violation in the community;
 4. Render assistance to facilitate smooth flow of traffic;
 5. Report violation on Waste disposal and environmental safety violations;
 6. Other concerns on security and development; and
 7. Others as the Punong Barangay may direct.

Who are the emergency responders?

- PNP, for Crime
- BFP, for other emergencies
- DPWH, for road hazards
- MAYNILAD, for leak water pipes
- MMDA, for garbage
- MERALCO, for faulty electrical wiring
- Barangay Tanod (Brgy PATROL) on all emergencies

Services Covered by PATROL III

- On Crimes - child abuse, domestic violence (wife battering), illegal possession of firearm, illegal gambling, snuff/pornography, gang wars, drug pushing/drug possession, neighborhood quarrels, aklat-batay, other crimes.
- On Safety - busted water pipes or leaking electrical wiring on wire, open manhole, busted transformers, sparking wire, jumpers, floods fires, traffic, medical assistance, waste disposal and others.

Sec. Jose D. Lina, Jr. - DILG and Chairman,
PATROL III (Street Watch) Commission

GET INVOLVED IN THE FIGHT
AGAINST CRIME NOW!
DO NOT HESITATE TO REPORT
CRIMES IMMEDIATELY!

PATROL

Dial 117

- You can do your part in crime prevention by calling the police when you observe or witness suspicious activities in your neighborhood
- **DO NOT HESITATE!**
- The policeman in uniform has pledged his life to keep you and your family safe!

WHAT TO DO

When calling for police, fire or medical emergency assistance, prepare to give the following information and to answer any other questions the 117 telephone operator may ask you.

- A description of the emergency you are reporting. What did you observe?
- The address or location of the emergency you are reporting.
- Your name, address and telephone number.
- Number of persons involved.
- Direction of the persons involved.
- Direction taken by the escaping suspects.
- Plate number and description of vehicle.
- Other details and circumstances.

REPORT MEDICAL OR FIRE
EMERGENCIES IMMEDIATELY!
THE LIFE YOU SAVED MAY BE THAT
OF A LOVED ONE. A NEIGHBOR
OR YOURSELF!

Sec. Jose D. Lina, Jr. - DILG and Chairman,
PATROL III (Street Watch) Commission

WHAT IS AN EMERGENCY CALL!

- An emergency call is defined as a situation where a person's life or property is in danger or threatened.
- In-progress calls are where crimes are being committed at the time of your report.
- Accidents with injuries
- Attempted suicides
- Rescue calls
- Ambulance calls
- Persons injured or bleeding
- All fire calls
- Strangers forcibly entering a house
- Strangers carrying household articles, appliances from a neighbor's house
- Someone trying to gain entrance to your home
- Group of persons with weapons preparing to fight
- Vehicles stopping to pick up a person walking along the street and it looks like the person doesn't want to go, especially young children
- Shooting incidents
- Stabbing incidents
- Armed robberies
- Rape

WHAT IS A NON-EMERGENCY CALL!

- A non-emergency call is defined as a situation where a person's life or property is not in immediate danger or threatened.

Included under this definition are crimes against property, crimes against persons where the victim is not injured and offenders are not at or near the scene to respond, investigate and take report.

IF AN INCIDENT OCCURS, REPORT AND
CALL PATROL 117 FROM A SAFE PLACE.
DO NOT CONFRONT THE OFFENDER,
BUT OBSERVE HIS ACTIONS AND HIS
WHEREABOUTS.
DON'T BE A VICTIM OF CRIME OF YOUR
OWN COMPLACENCY

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